

# The GVL Update

## Introducing ePrescriptions from GVL!



**GVL launches beta version of eVRx<sup>SM</sup> - an online prescription system for food supply veterinarians.**

Producing healthy pigs is essential for food safety, animal well-being, and the competitiveness of the swine industry. Antibiotics play an important role in the production of healthy pigs.

Losing the freedom to choose our individual antibiotic programs would have a crippling effect on the pork industry. To keep the government from mandating how we manage disease, the industry must prove we are

using antibiotics responsibly.

The eVRx project is funded by the National Pork Board and is being developed by GlobalVetLink and Iowa State University. This is a web-based tool to conveniently document prescriptions and drug use for your own practice. For current GVL clients, we encourage you to check out the eVRx application now available on the GVL website via your current account login. You will find it as a new certificate type. We encourage you to use this program thru Nov. 15 2009, free of charge. We will be in contact

with you to obtain your input on the beta version, and will capture your feedback that will be incorporated into the final eVRx version to be released in March 2010.

### **eVRx objective:**

- Provide a private, user-friendly prescription management tool to ease the paperwork burden on veterinarians and producers.
- Maintain veterinarian and producer privacy through a web-based application.

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## Help Documents and YouTube Videos

The GlobalVetLink support team has been working hard this summer, creating new support tools for our users.

If you visit the Help documents link, you will notice that a new and improved set of help documents has been posted. These documents were given a fresh new look and include updates to the Coggins certificate process.

Another great new tool is the Coggins training videos posted on YouTube. Currently, this series of six videos can be found from the Main page once logged into GVL, and also from the Help documents. Or, you can follow this link to take you there:

[http://www.youtube.com/view\\_play\\_list?p=DA087690C306B910](http://www.youtube.com/view_play_list?p=DA087690C306B910)

The six Coggins videos include an Intro to GVL, Step 1, Step 2, Steps 3 & 4, Retrieving Certificates, and the Contacts and Tools Menus.

Watch for the OCVI training videos to be coming soon!





GVL President—Kevin  
Maher

## Message from the President

GlobalVetLink is entering into an expanded service area for food supply veterinary practices with the beta release of the new eVRx<sup>SM</sup> system. We have found a great deal of interest in this service, beginning in the swine industry, and next expanding to bovine.

Please feel free to contact us for a demo or click on the eVRx icon when you login next - and finalize a certificate to learn how the process works. As mentioned earlier in the newsletter, you will not be charged until November 15<sup>th</sup>, and feedback from food supply veterinary practices is essential for the continued

evolution and success of this important new product.

Regarding our equine product offerings, GlobalVetLink has signed more labs and is now up to 75 diagnostic laboratories connected to our EIA (Coggins) system.

We appreciate subscribers serving all species that continue to contribute to our success and growth, as close in on our 50th state agreement. We will celebrate our success during the annual USAHA meeting in San Diego on October 12<sup>th</sup>, from 7-9pm at the Town & Country Hotel. We hope all animal health officials, diagnostic laboratory

managers, GVL subscribers and business associates in attendance will join us.

Sincerely,

Kevin

***Our Mission Statement:***  
*To maintain GlobalVetLink's leadership position as the trusted, online animal regulatory management system standard for veterinarians and animal diagnostic laboratories.*

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***Check out the GVL  
Coggins Certificate  
Demo video on our  
homepage at  
[www.globalvetlink.com](http://www.globalvetlink.com)***

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### ***Visit the GlobalVetLink Folks at these Upcoming Events:***

**Allen D. Lemans Swine Conference**  
Sept 19th—22nd  
Saint Paul, MN

**United States Animal Health Association  
and  
American Association of Veterinary Laboratory  
Diagnosticians  
Annual Meetings**  
October 7th—14th  
San Diego, CA

**American Association of Equine Practitioners  
Annual Convention**  
December 5th—9th  
Las Vegas, NV

***See you there!***

## GlobalVetLink Forums

With the growing use of the GVL system by owners and veterinary clinics, we are excited to announce the creation of two helpful forums – one for veterinarians and one for animal owners.

We hope that this communication between users will help subscribers learn to use their accounts to their maximum potential. Maybe you found a trick to help your certificate process go a little easier, quicker, or more accurately and you want to share it with others. Or, maybe you want to hear what others have to say about using a GVL certificate that you haven't tried yet.

Logging into the GVL forums can help you find the answers you need so that you don't have to wait until the support line opens. Joining these forums is easy - just go to the following links:

**Veterinarians:** <http://groups.google.com/group/globalvetlink-veterinarian-forum?lnk=srg&hl=en>

**Owners:** <http://groups.google.com/group/myvetlink-owners-group?lnk=srg&hl=en>, then click "Join this Group"

## Routine PC Maintenance

Here are a few easy maintenance tips to help keep your PC running smoothly:

### 1) Clean-up your hard disk.

This maintenance task can be set to run automatically once per week. Here's how:

- On the Start menu, click **Control Panel**.
- In Control Panel, double-click **Scheduled Tasks**.
- Double-click **Add Scheduled Task**. The Scheduled Task Wizard appears. Click **Next**.
- You'll find a list of applications within the Scheduled Task

Wizard. Scroll down this list until you find Disk Cleanup. Click on it to highlight. Then click **Next**.

- Select a frequency for the Disk Cleanup to run. Try to run it during the night when you won't be using your PC. Continue to follow the prompts until the setup is complete.

### 2) Rearrange your fragmented files.

This maintenance task can be set to run automatically once per month. Follow the steps for the previous task, but instead of choosing "Disk Cleanup", click **Browse**, then navigate to windows\system32\defrag.exe. Se-

lect defrag.exe and click **Open**.

You will then be prompted to setup the frequency of this task.

**3) Check your hard disk for errors.** This maintenance task can be set to run weekly. Follow the steps listed above but navigate to windows\system32\chkdsk.exe this time. Select chkdsk.exe and click **Open**.

Again, you will be prompted to setup the frequency of this task.

**4) Uninstall any programs that you do not use.** This will free up space on your hard drive.

## 49 States and Counting!

In September, GlobalVetLink officially signed the 49th state to the system for creating health certificates.

Accredited veterinarians in Massachusetts are now approved to create electronic health certificates in addition to Coggins certificates through GlobalVetLink's secure database system.

This leaves Rhode Island as the final state to sign. However, they are very close to finalizing the paperwork to also allow their veterinarians to use the GVL system.

*Welcome Massachusetts!*

## GlobalVetLink Fall Training Schedule

We will be hosting New Client Training sessions via webinar on the following regular schedule from now through November. Any new users, as well as those requiring a brush-up on EIA's are welcome to sign up.

**Wednesdays @ 1:00pm CDT**  
**Thursdays @ 8:00am CDT**

We will also be hosting OCVI/GoPass "brush-up" sessions:

**Tuesdays @ 2:00 PM CDT**

Please call the support line at 515-296-3779 for more information on signing up for this web-based training opportunity.

## Support Line—Frequently Asked Questions

**Q:** How do I reprint a lab submittal form?

**A:** Click on Contacts on the left-hand menu. Then search for the horse by clicking Animals. Once the horse is found, click on the horse's name and then Go To Tests. Here you will see the pending test whose lab submittal you wish to reprint. Click on the pending test and then click Reprint Lab Submittal Form.

**Q:** How long are certificates stored in the GlobalVetLink database?

**A:** Veterinarians, labs and state animal health officials have access to certificates for 10 years through the GVL completed certificates search function.

**Q:** How do I get GVL help outside regular business hours?

**A:** For assistance when the Support Line is closed, check out the Help documents. You can find the Help docs once you log into your GVL account, on your left-hand menu. Or—sign-up for the GVL forum to start building a community of GVL users.

**Q:** Can I do a health certificate on a horse whose Coggins was not done through GVL?

**A:** Yes. To do this you will manually add the Coggins results by clicking on Add New Test on Step 3 and then use an Offline Lab. You can populate your Offline Lab list through Contacts on the left-hand menu. Once you choose your Offline Lab, you will be given a data entry screen to

enter the details of that Coggins test.

**Q:** What internet browser does GlobalVetLink recommend?

**A:** GVL recommends using the most current version of Mozilla Firefox as your web browser. There are several reasons for this: 1) Speed—Newer browsers render pages quicker, work faster, and are more efficient at doing it. This is a direct benefit to your time and your overall web experience! 2) Standards—Newer browsers play nicer with developers by following standards and providing capabilities that make developing new features that "just work" easier. 3) Security—The current generation of browsers are more secure in many ways.

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### *...eVRx continued from page 1*

- Improve veterinary/producer dialogue to the benefit of pig health.
- Archive non-alterable legal documentation of judicious use of antibiotics.
- Provide a source of data for comparison of pig health outcomes with treatments.
- Support two of the *Take Care* program's Responsible Use Principles:
  - o *Assess the advantages and disadvantages of all uses of antibiotics.*
  - o *Use antibiotics only when they provide measurable benefits.*

Please look for us at upcoming events like the Allen D. Leman Swine Conference and the ISU Swine Conference this fall where we would like to visit with you to obtain your input. Thank you for your continued support as we move ahead in the industry.

**Coggins Certificate  
Training Videos  
Available on YouTube!**

## GlobalVetLink Partner Labs

GlobalVetLink is proud to partner with over 70 diagnostic laboratories across the United States. This number continues to grow, with two new labs signing up just last month! The cooperation of these labs is what makes the electronic Coggins certificates possible.

To view a complete list of GVL Online Labs go to [www.globalvetlink.com](http://www.globalvetlink.com) and click on "Resources" then "Online Diagnostic Laboratories - GVL" or click on the following link:

<http://www.globalvetlink.com/resources/online-diagnostic-laboratories---gvl.html>

If your laboratory is not yet onboard with GlobalVetLink, feel free to contact the GVL Sales Team at 515-296-4033 to find out more!

## Florida Requirements for Digital Images Used for Official Test or Movement Documents

Although these suggestions came from the Florida Department of Agriculture, they are good practices for any veterinarian in any state to follow when taking pictures for the GlobalVetLink electronic certificates.

- The images must be clear, legible and in color.
- There must be 3 images, one of the entire left side, one of the entire right side and one of the face, including the muzzle and ears.
- Each leg must be viewable to include the coronets.
- The horse should fill no more than 90% of the image with minimal human content in the picture.
- The horse must not be wearing a saddle, blanket, shipping wraps or any other outer garment.
- All approved, electronic Equine Infectious Anemia test documents **must have a written description** of the horse in addition to digital images. Digital images alone are not sufficient for a complete description.

### Additional Suggestions:

- Picture should be taken outside with the sun or light source behind the photographer.
- When taking the side view pictures, separate legs to view inside limb markings.

